

# ACCESS Network Advisory Committee

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## *Meeting Minutes*

November 7, 2017 ~ 1:00 – 3:00 p.m.

### **Present:**

Lisa Smith, ACCESS  
Kevin Homistek, ACCESS  
Dale Santangelo, ACCESS  
Tom Davies, ACCESS  
Ron Iarussi, Board Representative  
Nate Aldrich, Beaver Local Schools  
Ryan Rotuna, Jackson-Milton Schools  
Joe Warchol, Columbiana ESC  
Andrew Velchek, Mahoning County ESC  
Bill Riccardulli, Wellsville City Schools  
Jonathan Pera, Poland Local Schools  
David Whorten, Springfield Local Schools  
Katrina Moore, Instructional Consultant, Technology

### **Absent:**

Daryl Miller, Crestview Local School

### **Internet Filter Product**

The committee discussed issues concerning the current filter in production from Lightspeed Systems. Reporting appears to be one area of concern that isn't functioning as hoped. The committee was updated that the current contract with Lightspeed Systems will end June 2019. ACCESS would like to utilize time up until the contract expires to review other products to see if there is a better fit for our customers. Some of the key items of concern that should be addressed and used as criteria in evaluating another solution are:

- Slow reporting – cumbersome to generate a simple report
- Over-restricted categories – filtering
- Mobile client needs – current client is difficult to configure and sustain
- SSL decryption
- Supporting various hardware (MAC, Ipads, PC's, Chromebooks, etc.)

The committee felt that information should be gathered, and demonstrations entertained from the following solutions.

- Lightspeed Systems
- Go Guardian (Purely for Chromebooks)
- Securly (Has a parent portal)
- Cisco – Open DNS
- iBoss Systems

### **ACCESS VoIP Services**

Ms. Smith shared that ACCESS is considering decreasing our per phone cost since E-rate is no longer providing funding for voice services. The goal of ACCESS is to market the system and bring on additional customers to help reduce district costs as well as ACCESS costs charged to districts. To date, five (5) districts are interested in quote for services from ACCESS.

Mr. Homistek is working with Cisco for a “older” handset trade in credit toward a new phone purchase. He is also working with The Education Connection to promote the additional features that TEC offers as part of our phone service. A demonstration of new features and phones will be scheduled for schools to attend in December.

### **Cisco Cloud Lock**

Mr. Santangelo shared information regarding Cloud Lock, a product that promotes security via data security & compliance, threat protection, application discovery and control, etc. Information can be found at <http://www.cloudlock.com>

### **ACCESS Active Directory**

Mr. Santangelo shared information about Active Directory management. There was a discussion about purging accounts for students who have graduated. No decision was made as there was some discussion on the value of keeping students.

### **Email Alias**

Mr. Santangelo shared the concern raised, based on securing the ACCESS network, of lingering alias’ after individuals leave districts or change districts. Per the Auditor of State, alias’ should be removed within a reasonable amount of time to avoid unnecessary email being sent to them or the accounts themselves being hijacked/compromised. After some discussion, it was determined that more evaluation needed to take place on purging old alias’ and that perhaps a policy should be developed on how to handle them.

### **ACCESS Alpha**

ACCESS intends on looking into implementing SSH on the Alpha to secure the text transmitted via “clear text.” ACCESS will evaluate the process of migrating to SSH and the applications required by staff to comply. Tom Davies will be surveying districts to determine the volume of licenses that would be required to make this modification.

### **ACCESS Wireless Services – Cisco Meraki**

Mr. Davies shared with the committee the licensing issue that was discovered last summer and how ACCESS attempted to remedy some of the issues that arose. Tom will be working with districts individually to ensure that their licensing remain compliant and that they have the appropriate information for filing their E-rate requests. Meraki support issues were expressed and discussed by the committee. ACCESS is working with Cisco Meraki to improve support.

The committee also discussed whether ACCESS should begin investigating other WiFi vendors. Tom Davies is already working with, and testing products, from some other companies. He will report back his findings.

**ACCESS WebPage – Update**

Ms. Smith provided an update to the committee about the ACCESS Webpage. A new template and contract from Blackboard have been implemented hoping to make the site more “user-friendly” and a resource page for our customers.

**Cybersecurity – Knowbe4**

ACCESS, through consortium pricing with the MCOECN, purchase some Knowbe4 training licenses. This product covers phishing and training as an educational tool to teach administrators, staff, teachers, and students about cybersecurity. More information regarding the product can be found at <http://www.knowbe4.com>. The current negotiated cost per staff is \$4.25. Costs for student training modules is currently \$1.00 per student. If districts are interested, we can purchase these licenses and modules on their behalf.

**Membership Opening**

A representative from the MCESC Instructional Technology Department is needed for our committee. Mr. Iarussi and Mr. Velchek will request someone sit on this committee.

**Social Media Awareness**

The AOS – Special Agent Nicole Beckwith has offered to provide a Social Media Awareness presentation if we are interested. SP Beckwith recently provided a talk on Cybersecurity Awareness. ACCESS may consider scheduling this training session in the Spring.

Meeting adjourned at 3:00 p.m.

Lisa Smith